



# Cost of innovation in healthcare: What is the Value Proposition

Elizabeth Lancaster, MBA

## Disclosures

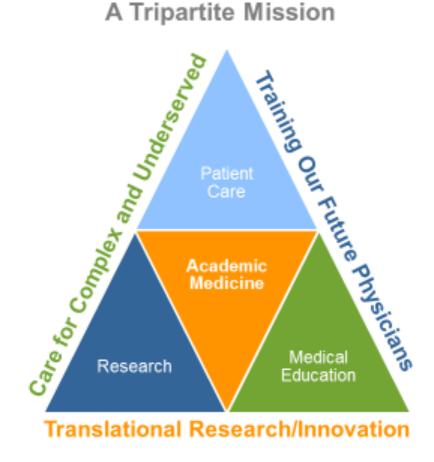
NONE



## **Innovation and Academic Medical Centers**

Innovation is critically important to all components of Academic Medical Centers mission

- Patient Care
- Education
- Research

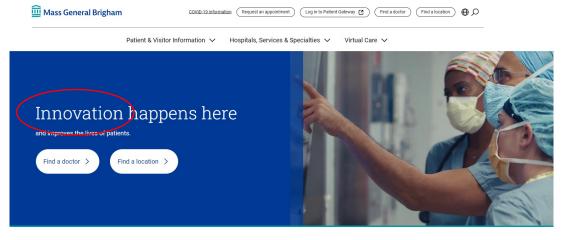






### **Innovation and Academic Medical Centers**



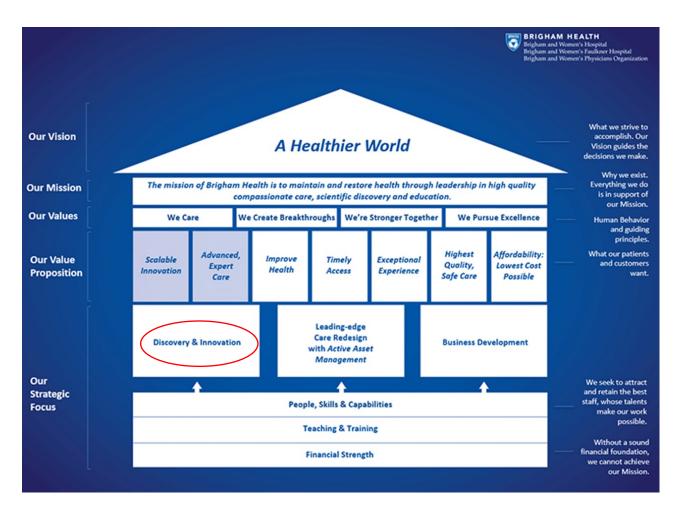




**Mission Statement:** Guided by the needs of our patients and their families, we aim to deliver the very best health care in a safe, compassionate environment; to advance that care through **innovative research** and education; and to improve the health and well-being of the diverse communities we serve.







### Innovation and Academic Medical Centers



#### Mission Statement

As a leading academic healthcare organization, our mission is to elevate the health status of the communities we serve.

- •We deliver exceptional healthcare enhanced by research and education
- •We prioritize high-quality care for all with equity and compassion
- We transform biomedical discoveries and innovations for better health
- •We educate tomorrow's physicians, nurses, researchers, and healthcare professionals
- Our mission is founded in the Judaic tradition, which inspires our devotion to the art and science of healing.



#### A unique health system driven to innovate

Stanford Health Care is no ordinary health system. As part of Stanford Medicine and the larger Stanford University family, we provide care as an "academic medical

Being an academic medical center gives us the unique ability to combine clinical care, research programs, and teaching to advance the understanding and practice of medicine. And this means we can provide you latest innovations in care, proven in both theory and practice.

Our teams of doctors and scientists harness the resources of one of the world's leading universities -with groundbreaking programs in medicine, bioengineering, genetics, computer science, and other fields-to create breakthroughs in diagnosis and treatment. So no matter the services you need, you will always benefit from the latest medical thinking in primary care and specialty care, including cancer, neuroscience, cardiology, and orthopaedics.

#### Our Silicon Valley location adds to our innovation

As an academic medical center in the heart of Silicon Valley, we are perfectly positioned to attract leading medical experts, drawn to the vision and energy of the Valley's innovation corridor.

Amplifying this creative atmosphere, we enjoy partnerships with many local leaders in technology. Together, we are working to translate scientific insights into real-world solutions that can help us precisely manage your care.

As an academic medical center, we don't just deliver care, we develop it.



### **Value statements**



#### Respect

Treat everyone in our diverse community, including patients, their families and colleagues, with dignity.

#### Integrity

Adhere to the highest standards of professionalism, ethics and personal responsibility, worthy of the trust our patients place in us.

#### Compassion

Provide the best care, treating patients and family members with sensitivity and empathy.

#### Healing

Inspire hope and nurture the well-being of the whole person, respecting physical, emotional and spiritual needs.

#### **Teamwork**

Value the contributions of all, blending the skills of individual staff members in unsurpassed collaboration.

#### Innovation

Infuse and energize the organization, enhancing the lives of those we serve, through the creative ideas and unique talents of each employee.

#### **Excellence**

Deliver the best outcomes and highest quality service through the dedicated effort of every team member.

#### **Stewardship**

Sustain and reinvest in our mission and extended communities by wisely managing our human, natural and material resources.

## Cleveland Clinic

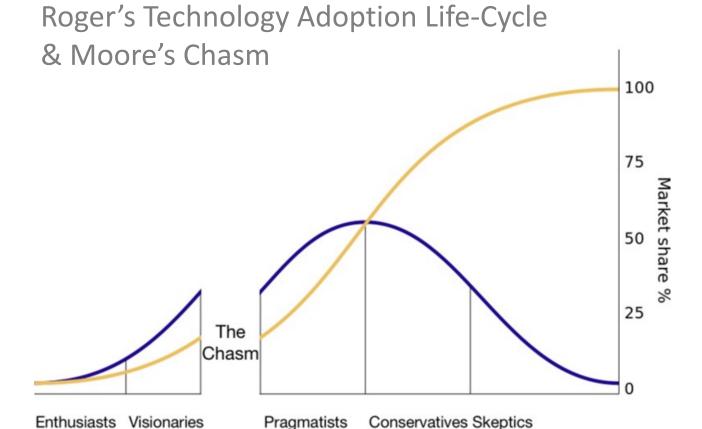




## **Funding Innovation**

Typical Funding Sources for Innovation at AMCs:

- Research Grants
- Foundation / Industry partners
- Philanthropy
- Hospital/department support



Late

34 %

Majority

Laggards

16 %

Image source: ResearchGate

Adopters

13.5 %

Innovators Early

2.5 %

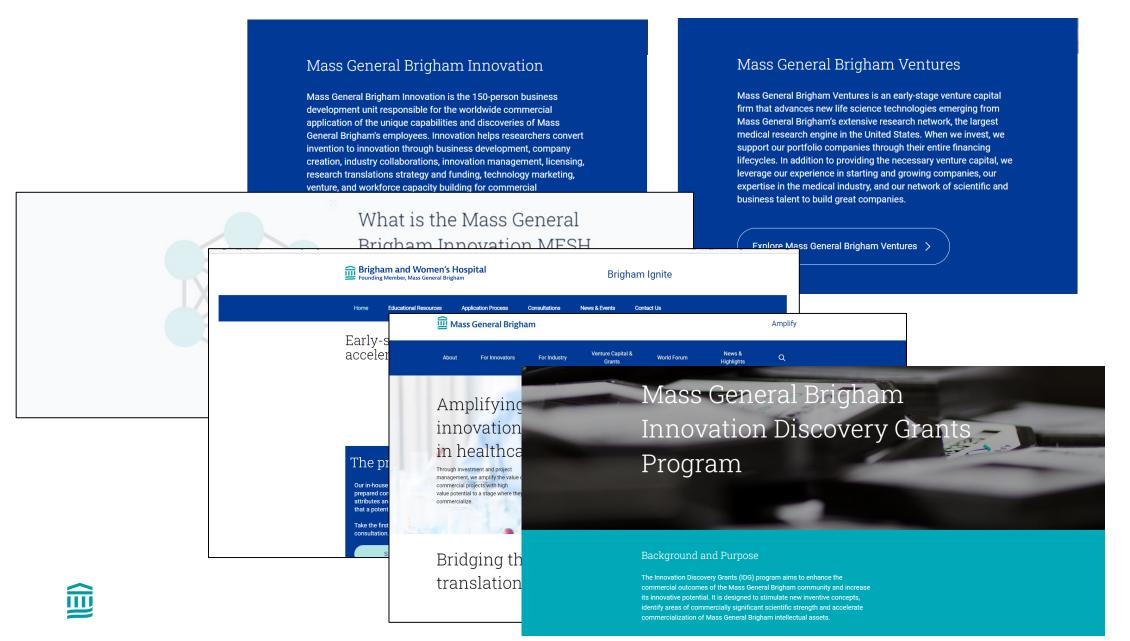
**Roger's Technology Life Cycle:** Everett Rogers, *Diffusion of Innovation* (Rogers, 1962) **Moore's Chasm:** Geoffrey Moore, *Crossing the Chasm* (Moore, 1991)

Early

34 %

Majority

## AMC Infrastructure to support Innovation – MGB Approach



### Costs & Benefits of Innovation

100 75 25 Early Innovators Early Late Laggards 2.5 % Majority 16 % Adopters Majority 13.5 % 34 % 34 %

Image Source: Wikipedia

Everett M. Rogers, Diffusion of Innovations (Rogers, 1962)



A Tripartite Mission

The cost of lagging in innovation adoption is also highly variable, and can impact all aspects of an AMC's mission.





The cost of investing in

variable, especially in the

innovation is highly

early phases.



## MGH Transplant Tolerance

- ✓ Decades of extramural grant funding unlocking scientific discovery.
- ✓ Expansive collaborations across multiple AMCs.
- ✓ Strong partnerships with foundations and industry.
- ✓ Deep Hospital and department support.
- ✓ Transformational philanthropic gift.





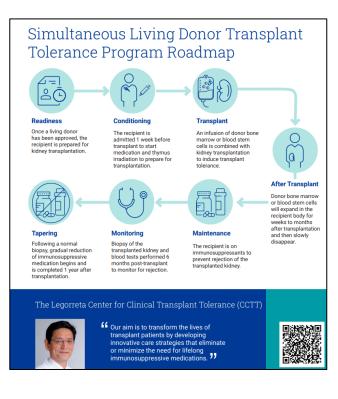
Pablo Legorreta

Tatsuo Kawai

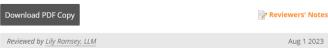
Pablo Legorreta, Jr.

The Legorreta Center for Clinical Transplant Tolerance at Massachusetts General Hospital is the first center in the world dedicated to establishing clinical transplant tolerance as the standard of care in transplant surgery.

**Mission:** To establish the science of transplant tolerance as standard of care in transplant surgery.







Massachusetts General Hospital (MGH), a founding member of the Mass General Brigham health system, officially opened the Legorreta Center for Clinical Transplant Tolerance, the first-of-its kind center in the world dedicated to preventing organ rejection after transplant surgery without the use of lifelong immunosuppressive medications. Immunosuppressive medications prevent the immune system from rejecting a transplanted organ, but come with serious side effects, increasing the chance of infections and other illnesses like cancer, diabetes, and heart disease. The mission of the Legorreta Center is to eliminate these risks by eliminating the need for lifelong immunosuppression, improving both the quality-of-life following organ transplantation while extending patient survival.





## Building a business plan for your innovative idea

#### **Getting Started**

- > Articulate your vision
- > Thought Partners
  - Establish collaborations within and outside of your organization
- Political Support
  - Gain support from key stakeholders
- Funding considerations
  - Research Grants
  - Foundation / Industry partners\*
  - Philanthropy\*
  - Hospital/department support\*

- Overview of Idea
- Market Analysis
- Competitive Analysis
- Operational / Implementation Plan
- > Management and Oversight
- > Financial Plan
- "The Ask"



<sup>\*</sup> Seek funding opportunities for your idea that have strong alignment with institution/organization/investor mission and priorities

#### 1. Overview of Idea

- 2. Market Analysis
- 3. Competitive Analysis
- 4. Operational / Implementation Plan
- 5. Management and Oversight
- 6. Financial Plan
- 7. "The Ask"

- Describe the product / service
- What is the problem you are aiming to solve?
- Outline your vision and how it fits with the organization mission/vision/goals
- Value proposition



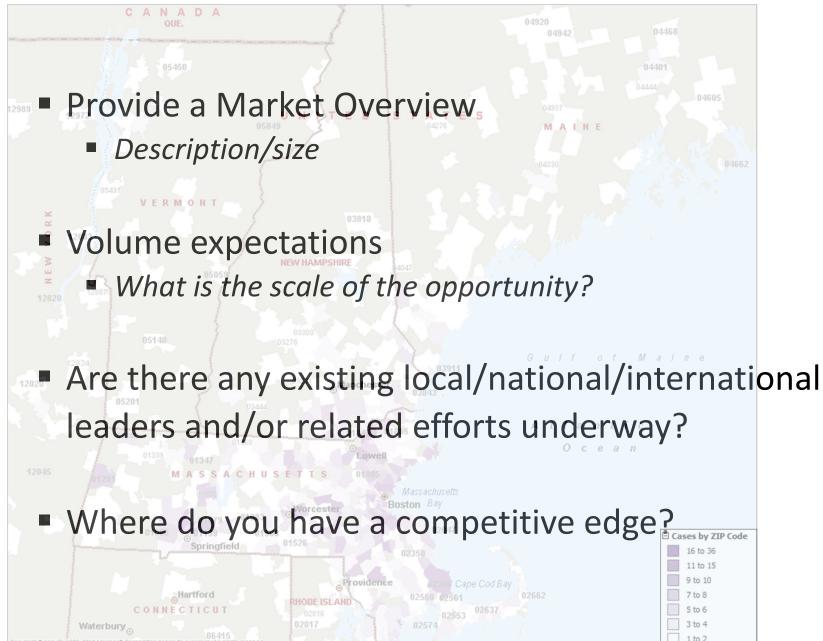
Problem statement (T. Kawai, MD): "Over the last almost four decades a toxic triad of immunosuppressive medicines has remained essentially the same...causing secondary diseases and dangerous conditions, including serious infections and cancers."

**Value Proposition:** To establish the science of transplant tolerance as standard of care in transplant surgery.

**Donor Mission:** to support continued translational research in transplant tolerance, as well as ongoing clinical trials and better treatment of transplant patients. 12



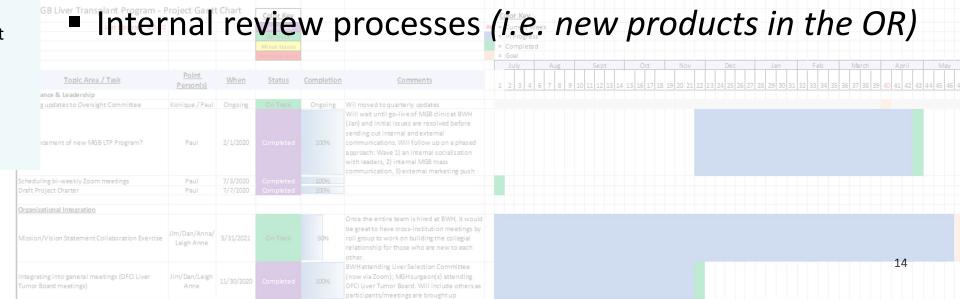
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- Team / Key Stakeholders
- Milestones & Timeline
- Specific Operational Considerations (training, education, protocol development, etc)





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- Organizational structure / governance
- External considerations
  - Regulatory requirements
- Key performance indicators and measurement plan
  - KPIs/outcomes
  - Financial
  - Milestones/timelines



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#### 6. Financial Plan

7. "The Ask"

	One-Time	YR0	Annual	YR 1	YR 2	YR 3	YR 4	YR 5	TOTAL
REVENUE									
XXYY									
XXYY									
TOTAL REVENUE									
TVPTNOTO									
EXPENSES									
STAFF (SALARY + BENEFITS)									
XXYY									
XXYY									
XXYY									
XXYY									
SUBTOTAL STAFF EXPENSES									
NON-STAFF EXPENSES									
XXYY									
XXYY									
XXYY									
SUBTOTAL NON-STAFF EXPENSES									
PERCENTAGE-BASED EXPENSES									
XXYY									
XXYY									
XXYY									
SUBTOTAL PERCENTAGE-BASED EXPENSES									-
SUBTUTAL PERCENTAGE-BASED EXPENSES									-
TOTAL EXPENSE									
NET MARGIN (LOSS)									
OTHER INCOME SOURCES									
XXYY									
XXYY									
XXYY									
XXYY									
XXYY									
TOTAL OTHER INCOME								-	
ADJUSTED MARCIN (LOSS)						1			1
ADJUSTED MARGIN (LOSS)									-
NOTES/ASSUMPTIONS:									
NOTES/ ASSUMPTIONS:									



- Overview of Idea
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- Summarize the needs
  - Financial support
  - Political support
- Reinforce the value proposition and how it will advance the organization/institution's mission/goals/priorities.



## What is the Value Proposition of Innovation at AMCs?

## Innovation is part of the fabric of AMCs – it is invaluable and positively impacts:

- Patient Care
- Research
- Education
- Financial Performance
- Market Share
- Reputation
- Recruitment
- Retention



#### **The Michael Porter Value Equation**

Value =

Health outcomes that matter to patients

Costs of delivering these outcomes

Porter ME, Teisberg EO. Redefining health care: creating valuebased competition on results. Boston: Harvard Business School Press, 2006.



## Questions / Comments



## Mass General Brigham